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Customer support

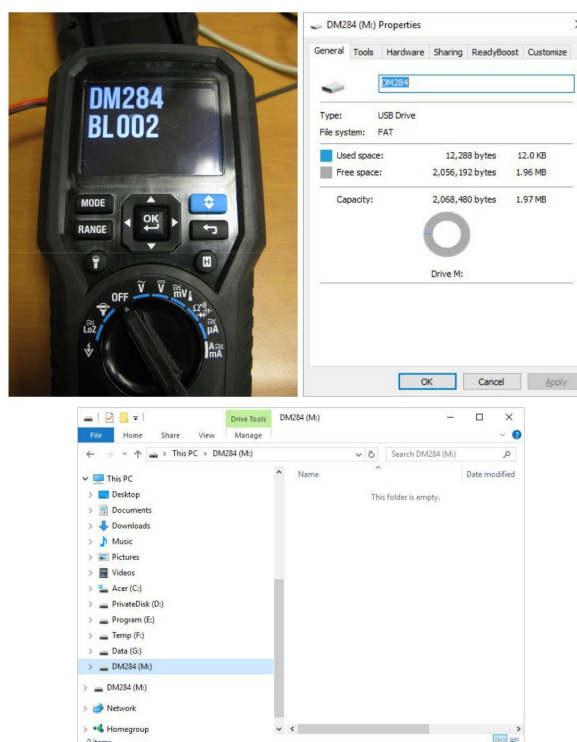
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Disclaimer

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1 Step 1: Activate Mass Storage Device Mode

1. Remove battery door, batteries and test leads.
2. Dial the rotary switch to OFF position.
3. Press and Hold down the Cancel key, while connecting the DM284 to the USB port inside the battery compartment. NOTE: Any micro USB cable can be used. The PC will show the DM284 as a "DM284" USB disk drive in the File Explorer list. The LCD of DM284 will show the version of Bootloader program. Then Cancel key can be released.



4. Copy the firmware binary file into this disk. The file name must be the same as the following.
 - MCU of DM284: "DM284.bin"
5. After copying files, eject disc and disconnect the DM284 from the PC.

2 Step 2: Update Firmware

1. After copying the firmware binary file onto the DM284. Install the batteries and turn ON. The DM284 will search the files, and execute updating procedure automatically if any one of the files is found.

Notice to customer DM284 firmware update instruction

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2. While updating, DM284 will show the hourglass icon. It needs about 15 sec. to update the DM284 firmware.



3. After updating, the firmware binary files will be deleted. And DM284 will enter measurement mode.
4. Update is now complete. Revision information can be located the "Settings> Info >Menu:
While updating, DM284 will show the hourglass icon. It needs about 15 sec. to update the DM284 firmware.

